



## ALL ABOUT ALLERGENS – DEVELOPMENT AND UPTAKE OF NATIONALLY STANDARDISED ONLINE TRAINING FOR THE FOODSERVICE SECTOR

Since 2017 the National Allergy Council has undertaken extensive consultation with different food service sectors to develop ten food allergen management training courses.

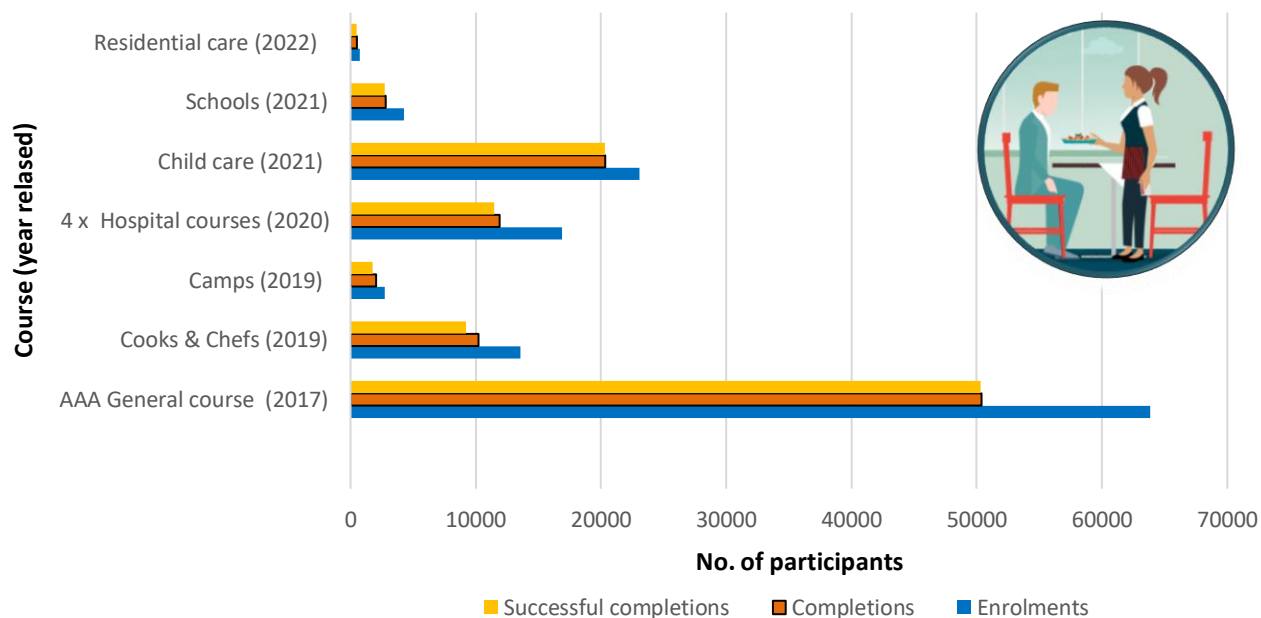


[www.foodallergytraining.org.au](http://www.foodallergytraining.org.au)

This nationally standardised food allergen management training is:

- ✓ Online, free and accessible
- ✓ Interactive and user-friendly
- ✓ Takes 1-1.5 hours to complete
- ✓ Assessed with a certificate issued on successful completion

### Enrolments and Completion of All About Allergens courses (July 2017 – May 2023)



**Results:** There were 125,127 enrolments across all courses from July 2017 to May 2023. Of all enrolments, 78.4% completed the course, with 98% of those obtaining a pass.

**Conclusion:** The National Allergy Council's food service project continues to successfully engage with key stakeholders to provide evidence-based, best practice, standardised education and resources for food service providers, with high uptake and completion of online training. Future work will evaluate the end user experience and explore how to better meet the needs of those from culturally and linguistically diverse backgrounds.

#### Acknowledgements

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